



C1CU Voice Access Line (VAL) Call Flow

Welcome to the enhanced Voice Access Line. Please listen carefully to the prompts as they have changed.

Our enhanced VAL system allows you to SPEAK or ENTER your account number.

Please have your VAL PIN # ready when you call.

Call (330) 305-3050 & Press #4 For VAL

#1 - MAIN MENU

1. Share & Loan Balances
2. Statement Information
 1. *Recent Transactions*
 2. *Check Inquiry*
 3. *Last 10 Cleared Checks*
 4. *Dividends Earned/Interest Paid*
 5. *Interim Statement Request*
 6. *Last Statement Mail Request*
 9. *Return to Previous Menu*
3. Money Transactions
 1. *Transfer Funds Between Accounts*
 2. *Check Withdrawal*
 3. *Make A Loan Payment*
 4. *Line Of Credit Advance To Share Account*
 9. *Return To Previous Menu*
4. Change To Another Account #
5. Change PIN

#2 - HOURS & LOCATIONS

1. Main Office
2. Canton Office

Learn More. Live Better. Grow Together.



COMMUNITY ONE
Credit Union Inc.